



A STANDARD OF CARE

The care of high quality concrete products is similar to the care of any product left in the environment 365 days and nights per year. Very mild cleaning using detergents, water and product specific chemicals is necessary and similar to cleaning patio furniture, a vehicle's chrome, plastic, or paint, etc. in order to enhance their presence and charm. Sealers of all types (high, middle, and low sheen, pigmented/tinted, penetrating or film forming) are available for additional protection from acid rain, stains and nature's worst. To get the most from your investments take care of them and they'll take care of you.

For any questions on industry-specific cleaners and sealers, see your local hardscape dealer/distributor, contact your contractor, contact us or search online.

It is contrary to Techo-Bloc's SOP (Standard Operating Procedures) to be involved in the care of a mature pavement or retaining structure. Care as mentioned above is the responsibility of the owner for any and all outdoor products.

NCMA disclaimer: "In areas where segmental retaining walls will be repeatedly exposed to snow (such as from snow plowing operations) consider periodically applying sealants or water repelling chemicals (silane or siloxane compounds) to the wall surface."

COLOR

Due to the inherent nature of printed literature and current digital media, Techo-Bloc cannot guarantee specific colour matching to printed representations of its colour swatches.

Each colour option is composed of a variety of darker & lighter tones. Natural ingredients such as granite are present within the recipe to allow for a range in tones, veining and textures from one stone to another. Therefore, colours samples shown are approximate representations of our standard colours and actual product colours may vary.

Final colour selection should be made at your local dealer from stocked product. Techo-Bloc always recommends immediately verifying the product and colour upon reception. If there are any discrepancies, contact your local dealer before continuing your project. Installation of the product constitutes your acceptance of the product as is.

EFFLORESCENCE

This warranty does not apply to efflorescence. Efflorescence is a natural occurring process in all concrete products which sometimes appears in the form of a white powdery film on the pavement surface. Efflorescence is more perceivable in darker colours such as Onyx Black and Chocolate Brown as there is a higher level of contrast than with other blended colours. It does not, in any way, compromise the functionality or the structural integrity of the product. Although efflorescence cannot be prevented, it will wash off over time or can be cleaned with efflorescence cleaner. Techo-Bloc accepts no responsibility or liability for this condition.

POLYMERIC HAZE

Polymeric haze from the use of polymeric joint sand may appear on your concrete products if the sand was not removed from the surface of the paver properly. This does not, in any way, affect the integrity of the product or your installation. The hazing will weather away naturally with time and rain. It can be removed with a specialized cleaner; you are advised to contact your contractor or the polymeric sand company used for instructions & recommendations. Techo-Bloc accepts no responsibility or liability for this occurrence.

COMPACTOR AND SNOW REMOVAL EQUIPMENT

Pavers with an embossed surface (high and low points) are more susceptible to scuff marks from vibratory plate compactors used in most concrete paver installations. Techo-Bloc recommends the use of a urethane mat between the plate and the paver surface during compacting. Contact your equipment supplier for more information about accessories for this purpose. Also, snow removal equipment should have the proper spacing, bumpers, and rubber blade guards to protect the surface of the pavers. Techo-Bloc is not responsible for damage caused by the misuse of compaction or snow removal equipment, which may leave scuff marks, or burns on pavers.

PROPER COLOR DISTRIBUTION AND LAYING TECHNIQUES

Proper installation enhances the overall color of pavement. Units should be randomly picked from at least two pallets when installing. This creates an attractive and subtle blending of color.

CONSTRUCTION RESIDUE

A by-product of cutting with a saw is residue-filled water or concrete dust. Residue-filled water or re-hydrated dust can cling to the surface and leave a concrete stain. It is recommended to wash and remove the water or concrete dust from the surface of the pavers before it dries. Construction residue can also happen through soil disturbance or environmental elements. These contaminants should be removed immediately but do not affect the integrity of the product or your installation. Techo-Bloc accepts no responsibility or liability for these occurrences

T **TECHO-BLOC WARRANTY**

TECHO-BLOC IS PROUD TO CERTIFY that our paving stones and retaining walls meet the latest industry standards in Canada and the United States of America. All Techo-Bloc manufactured landscape products comply with and surpass all applicable standards established by the CSA (Canadian Standards Association) and ASTM (American Society for Testing and Materials), recognized as the strictest standards throughout the world.

TECHO-BLOC OFFERS A TRANSFERABLE LIFE-TIME WARRANTY on the structural integrity of all paving stones and retaining wall stones it manufactures. It covers any disintegration and/or decomposition of the above-mentioned products resulting from natural causes and the abnormal deterioration of the surface due to the use of sodium chloride (NaCl).

IF PRODUCTS PROVE DEFECTIVE, we will replace these units. Techo-Bloc's responsibility is limited to its products only and not to the costs related to the installation of those products. Techo-Bloc will honor this transferable lifetime warranty with a proof of purchase such as an invoice or delivery slip.

ALL EXCLUSIONS CONCERNING COLOR, efflorescence, polymeric haze, construction-born residue, compactor & snow removal equipment apply.

S **STONEDGE COLLECTION WARRANTY**

STONEDGE™ LANDSCAPE AND MASONRY PRODUCTS are manufactured under the highest standards of quality and workmanship. This warranty is offered to the original Consumer Purchaser (Homeowner), for as long as they own their home. Stonedge™ warrants that the product is free from defects in material and workmanship, and is in compliance with the specifications of the Canadian Standards Association and the American Standards for testing Materials.

All exclusions concerning color, efflorescence, polymeric haze, construction-born residue, compactor & snow removal equipment apply. Unlike the Techo-Bloc products, Stonedge products are not warranted for the use of sodium chloride (NaCl) such as de-icing salt unless otherwise stated. We recommend the use of these products in backyards where winter access is limited.

NOTE: This warranty is for residential construction only. This warranty does not apply to any breakage, chipping, natural wear or other deterioration that were caused from improper design or installation which does not comply with applicable codes, the ICPI (Interlocking Concrete Pavement Institute), NCMA (National Concrete Masonry Association) and recognized work procedures. This warranty does not apply to any damage resulting from a natural disaster or from a deliberate and/or negligible act on the part of the purchaser, owner of the building, installer or any third party. For industry information about efflorescence, polymeric haze or information pertaining to installation specifications, please visit www.icpi.org or www.ncma.org.